



RETURN POLICY

IF YOU ARE NOT COMPLETELY SATISFIED WITH YOUR PURCHASE, WE WILL PROVIDE A REFUND, OR EXCHANGE THE ITEM WITHIN THE FIRST 90 DAYS OF PURCHASE.*

If your item was purchased at a UFA Farm & Ranch Supply store, returns may be made to any Farm & Ranch Supply store. If your purchase was made from a UFA Petroleum Agency, returns may be made to any UFA Petroleum Agency. Items that are opened, damaged and/or not in resalable condition may not be eligible for a refund or exchange.

WITH RECEIPT: Items returned in accordance with the guidelines of this policy and accompanied by a receipt will be refunded at the original purchase price, plus applicable sales tax, in the original payment method.**

WITHOUT RECEIPT: Items returned in accordance with the guidelines of this policy but without a receipt may be exchanged for the same product, or returned for refund in the form of a credit on account if applicable or a UFA gift card.

* Exceptions apply. See below or talk to your UFA Customer Service Representative to find out more or visit UFA.com/Return-Policy.

**Cash refunds to a maximum of \$200.00. Over \$200.00 refund will be made to debit or credit card

EXCEPTIONS

NOTE THAT OUR 90-DAY RETURN POLICY DOES NOT APPLY TO THE FOLLOWING ITEMS:

ITEMS RETURNED FOR WARRANTY/REPAIR:

UFA has a one year return for repair policy/return for manufacturer warranty. Ask your local store staff for more details.

AMMUNITION:

All sales are FINAL. Items may not be returned due to safety considerations.

*CANOLA, CORN AND SOYBEAN SEED:

No returns will be accepted after June 15th. (Seed returned prior to this date must have been purchased in the current year)

*CERTIFIED SEED, GLYPHOSATES, INOCULANTS BULK FERTILIZER:

All sales are FINAL.

GRAIN STORAGE (WHOLE BINS):

No returns accepted after receipt of goods.

GRAIN EQUIPMENT/GRAIN STORAGE:

Refunds may be accepted within 7 days subject to approval and review of product.

*FALL CROP PROTECTION PRODUCTS:

No returns after Sept 20th. (Refers to harvest aid and post-harvest products purchased in the current year)

FEED AND ANIMAL HEALTH:

All sales are FINAL. Items may not be returned due to health and quality control considerations.

*FUNGICIDES:

No returns will be accepted after August 31st. (Fungicides returned prior to this date must have been purchased in the current year)

*IN CROP HERBICIDES, SEED TREATMENTS & MICRO NUTRIENTS:

No returns will be accepted after July 31st. (Product returned prior to this date must have been purchased in the current year)

LUBRICANTS:

Lubricant returns will not be accepted without a valid sales receipt as proof of purchase.

RFID TAGS:

All sales are FINAL. Items may not be returned due to traceability requirements.

SPECIAL ORDERS

All Special Order and Non Stock items are FINAL sale. Returns are not permitted unless the product is defective or complies with product warranty guarantees or is a UFA error.

OTHER RESTRICTIONS MAY APPLY.

* To confirm product return, please contact your local Customer Account Manager at UFA.com/Contact

UFA RESERVES THE RIGHT TO REFUSE RETURNS AND EXCHANGES.

Visit your local UFA Farm & Ranch Store, contact your CAM (Customer Account Manager) or the Customer Service Support via email at Customer.Support@UFA.com or call 1-877-258-4500 option #1.