



RETURN POLICY

IF YOU ARE NOT COMPLETELY SATISFIED WITH YOUR PURCHASE, WE WILL PROVIDE A REFUND, OR EXCHANGE THE ITEM WITHIN THE FIRST 90 DAYS OF PURCHASE.*

If your item was purchased at a UFA Farm & Ranch Supply store or online at UFA.com, returns may be made to any Farm & Ranch Supply store. If your purchase was made from a UFA Petroleum Agency, returns may be made to any UFA Petroleum Agency. Items that are opened, damaged and/or not in resalable condition may not be eligible for a refund or exchange.

WITH RECEIPT: Items returned in accordance with the guidelines of this policy and accompanied by a receipt will be refunded at the original purchase price, plus applicable sales tax, in the original payment method.*

WITHOUT RECEIPT: Items returned in accordance with the guidelines of this policy but without a receipt may be exchanged for the same product, or returned for refund in the form of a credit on account if applicable or a UFA gift card.

*Cash refunds to a maximum of \$200.00. Over \$200.00 refund will be made to debit or credit card.

EXCEPTIONS

Note that our 90-day return policy does not apply to the following items:

ITEMS RETURNED FOR WARRANTY/REPAIR:

UFA has a one year return for repair policy/return for manufacturer warranty. Ask your local store staff for more details.

NO RETURNS ACCEPTED AFTER RECEIPT OF GOODS:

- Grain Storage Bags
- Grain Storage Bins
- Grain Equipment

VALID SALES RECEIPT AS PROOF OF PURCHASE REQUIRED:

Lubricant returns will not be accepted without proof of purchase.

RETURN DEADLINES:

No returns will be accepted following the dates below, all products returned prior to these dates must have been purchased in the current year.

- **Seed:*** Canola, Corn and Soybean: June 15
- **Crop Protection Products:*** In Crop Herbicides, Seed Treatments & Micro Nutrients: July 31
- **Fungicides:*** August 31
- **Fall Crop Protection Products:*** September 20

OTHER RESTRICTIONS MAY APPLY.

*To confirm product return, please contact your local Customer Account Manager at UFA.com/Contact

THE FOLLOWING ITEMS ARE FINAL SALE:

- **Ammunition:** Due to safety considerations.
- **Animal Health:** Due to health and quality control considerations.
- **Bulk Fertilizer**
- **Certified Seed**
- **Feed:** Due to health and quality control considerations.
- **Glyphosates**
- **RFID Tags:** Due to traceability requirements.
- **All Special Order and Non Stock items:** Unless the product is defective or complies with product warranty guarantees or is a UFA error.

UFA MARKETPLACE

All product purchased through UFA MarketPLACE must be returned directly to the Vendor.

UFA RESERVES THE RIGHT TO REFUSE RETURNS AND EXCHANGES.

Visit your local UFA Farm & Ranch Store, contact your CAM (Customer Account Manager) or the Customer Service Support via email at Customer.Support@UFA.com or call 1-877-258-4500 option #1.